

Logging In For the First Time

Having trouble logging in? Work through these troubleshooting tips with your school: Why can't parents log in?

To login into the Parent Portal for the first time and view your child's dashboard, you will need the email that came from your school to welcome you to Arbor. You must log in for the first time on a desktop computer or laptop, using Chrome as your web browser.

This email will confirm your username (your email on school record) and a link for you to click on that will take you directly to your schools' Parent Portal site.

Hi George,

Welcome to Arbor! Sunnyville Secondary is using Arbor and has set up an account for you.

To finish creating your account, you just need to set a password. **Guardian's username**

Your username is: [redacted]

Password creation link

Click the link below to create a password and set up your arbor account:

[https://\[redacted\]](https://[redacted])

If you have any queries, please contact Sunnyville Secondary on [redacted] or [redacted]

All the best,
Sunnyville Secondary

School Phone Number and Email

On your first login only, you will need to enter your child's date of birth to access the dashboard.

If you are unsure if your school uses Parent Portal, please check with them first.

Your Child's Dashboard

The dashboard is the first screen that you will see. This gives a quick glance of the student's daily timetable, behaviour points, meals, notices, current attendance and progress.

You can return to this page at any time by clicking on the school's logo or choosing Dashboard from any menu.

The Sunnyville School of Magic Harley Adams [Sign out](#) Help

My Items ▾

Quick Actions ▾

Sammy Adams ▾

Sammy Adams ♀
Form 9GU

[View Student Profile](#)

You have no unread messages

Notices

- You have not consented to Internet Access for Sammy Adams - [click to correct](#)
- You have not consented to Photograph Student for Sammy Adams - [click to correct](#)
- You have not consented to Administer First Aid for Sammy Adams - [click to correct](#)
- You have not consented to Copyright Permission for Sammy Adams - [click to correct](#)

Current lesson ▸ **Next event** ▸

08:45 - 09:00
Mon, 17 Jun 2019
Registration: Year 9: Form 9GU
Room: 615
Keith Lewis

09:00 - 10:00
Mon, 17 Jun 2019

Statistics

Attendance (2018/2019)
84.0%
84.0% Year
70.7% Last 4 weeks

Behaviour Points - this term
0
This year: -2 points
Last term: -2 points

House Points - this term
0
This year: 0 points
Last term: 0 points

Spring Term - Grade Average
3

Guardian Consultations
Parents Evening (24 Jun 2019, 16:00 - 26 Jun 2019, 19:00) *Self scheduling is open, please click here to book time slots.* ▸

Overdue Assignments
Oxbow Lakes (Due 11 Mar 2019) Late ▸

Assignments that are due
Addition work (Due 30 Jun 2019) *Waiting for student to submit* ▸

Spring Term - 'On Track' Progress
...

Positive Behavioural Incidents - this term
31
This year: 167 incidents
Last term: 76 incidents

Negative Behavioural Incidents - this term
6
This year: 41 incidents
Last term: 17 incidents

Statistics

The **Statistics** section shows information about the student's attendance, behaviour and progress statistics for the current term.

Statistics

Attendance (2018/2019)
85.1%
85.1% Year
65.5% Last 4 weeks

Behaviour Points - this term
0
This year: 0 points
Last term: 0 points

Summer Term - Grade Average
39
Summer Term: 39
Previous Term: 37

Summer Term - 'On Track' Progress
100%
100% Summer Term
100% Previous Term

Positive Behavioural Incidents - this term
1
This year: 34 incidents
Last term: 16 incidents

Negative Behavioural Incidents - this term
0
This year: 9 incidents
Last term: 4 incidents

Guardian Consultations/Parents Evenings

The **Guardian Consultations** section allows guardians to book time for Parents Evening meetings by selecting one of the available time-frames as per the School's setup.

In the case where no Parents Evening has been arranged, the section will state the below:

Guardian Consultations

No guardian consultations for Matilda [REDACTED]

If a Consultation event has been created but the self-scheduling has **not** yet been enabled by the School yet, the dates of the parents evening will be shown with a note of when self-scheduling is available.

Guardian Consultations

Parents Evening
(24 Aug 2015, 16:00 - 25 Aug 2015, 19:00) ▶

Self scheduling open from 18 Aug 2015, 14:20 to 21 Aug 2015, 18:00. Please book your meeting slots for Parents Evening within this time.

When self-scheduling is available, a notice appears within this same section. Once selected, you can choose the preferred time for a meeting with the school.

Guardian Consultations

Parents Evening (24 Jun 2019, 16:00 - 26 Jun 2019, 19:00)

Self scheduling is open, please click here to book time slots. ▶

Assignments

This section shows any homework or coursework assignments that are due, overdue or marked. Click into them for more information.

Overdue Assignments

Oxbow Lakes (Due 11 Mar 2019)

Late ▶

Assignments that are due

Addition work (Due 30 Jun 2019)

Waiting for student to submit ▶

Marked Assignments

Creative writing evaluation (Due 27 Mar 2019)

Marked ▶

Accounts –

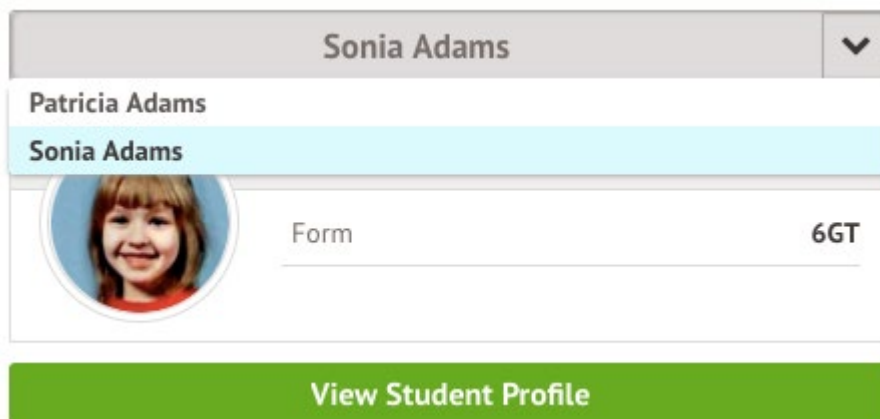
RALPH THORESBY SCHOOL ARE NOT CURRENTLY USING THE ACCOUNTS MODULE YET

The **Accounts** section loads the student's current Meals balance at the school. Should the amount display a balance in red, the account would be in debt whilst if the amount shows in black, the account would be in credit.

Accounts	
Sonia Adams : Meals	Balance: £2.00 ▶
Sonia Adams : Morning Breakfast Club	Balance: £10.00 ▶
Patricia Adams : Meals	Balance: £23.00 ▶
Patricia Adams : Morning Breakfast Club	Balance: £0.00 ▶

Being a guardian for multiple children

If you are the Primary Guardian for more than one child in the school, you can access and view each child through the same portal by clicking on the name at the drop-down menu with the children's names in the top-left of the home page, then change sibling.



Sonia Adams ▼

Patricia Adams

Sonia Adams

 Form 6GT

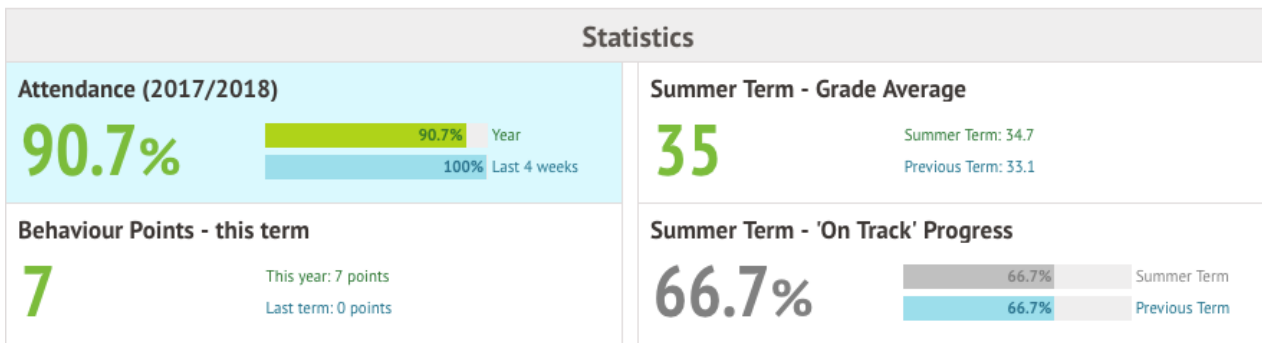
[View Student Profile](#)

On doing this for the first time, you will need to enter your other child's date of birth to access their dashboard.

Available data on your child

If your child's school has granted access, you will be able to click on different parts of the home page to view more data on your child.

For example, clicking the attendance percentage will bring up the attendance page which breaks down the attendance figures into present, late, or absent.



Once you've clicked on Attendance or another item, you will see a menu appear like so in the left-hand side of the page you are now on:

- Megan's page
- Main Dashboard
- Profile
- Calendar
- ▼ **Attendance**
 - Summary**
 - By Date
 - Progress
 - ▶ Activities
 - Behaviour
 - ▶ Curriculum Tracking
 - ▶ Examinations
 - Report Cards
 - ▶ Accounts
 - ▶ Guardian Consultations

Recent Attendance for Megan Hill

Statistics for Academic Year 2018/2019	
Possible sessions	404
Present	398 sessions (98.51%)
Late	12 sessions (3.02%)
Authorised absent	6 sessions (1.49%)
Unauthorised absent	0 sessions (0.00%)

Recent Attendance (12 Jun 2019 - 19 Jun 2019)	
Present	9 sessions (100.00%)
Late	0 sessions (0.00%)
Authorised absent	0 sessions (0.00%)
Unauthorised absent	0 sessions (0.00%)

Profile - this allows you to see basic information about your child, and highlights any unread notices or actions needing to be completed. You will be able to amend details such as your contact details, medical information, consents, and so on.

Megan's page

- Main Dashboard
- Profile**
- Calendar
- ▶ Attendance
- Progress
- ▶ Activities
- Behaviour
- ▶ Curriculum Tracking
- ▶ Examinations
- Report Cards
- ▶ Accounts
- ▶ Guardian Consultations

Megan Hill ♀

Form	10NE	Year	Year 10
House	Acklam	Tutor	Rosie Hall

Notices

- Megan Hill does not have a religion recorded - click to correct ▶
- You have not consented to Photograph Student for Megan Hill - click to correct ▶
- You have not consented to Specific photo consent for Megan Hill - click to correct ▶

Student Details

Name	Megan Hill	▶
Gender	Female	▶
Date of birth	30 May 2004	
Ethnicity	Pakistani	▶
Religion	Not recorded - click to add	▶
Language	English (Native speaker)	▶
Service child	No	

Instructions

This page lets you add and edit information and guardian details for Megan Hill.

Information that can be edited is marked by an arrow at the right hand side of the line that the information is on. Simply click anywhere in the line and an editing pane will slide out.

Add Information ▼

Calendar - this shows the student's calendar for the academic year, including timetable and events.

Megan's page

- Main Dashboard
- Profile
- Calendar**
- ▶ Attendance
- Progress
- ▶ Activities
- Behaviour
- ▶ Curriculum Tracking
- ▶ Examinations
- Report Cards
- ▶ Accounts
- ▶ Guardian Consultations

Today < > **17 - 22 June 2019**

	17 Monday	18 Tuesday	19 Wednesday	20 Thursday	21 Friday	22 Saturday
08:00		08:00-09:00 Test				
09:00	08:45-09:00 09:00-09:45 English: Year 10: Y10Set2	08:45-09:00 09:00-09:45 Mathematics: Year 10:	08:45-09:00 09:00-09:45 Leisure, Travel and	08:45-09:00 09:00-09:45 Leisure, Travel and	08:45-09:00 09:00-09:45 English: Year 10: Y10Set2	
10:00	10:00-10:45 Computer Science: Year	10:00-10:45 Citizenship: Year 10:	10:00-10:45 Mathematics: Year 10:	10:00-10:45 Computer Science: Year	10:00-10:45 Physical Education /	
11:00	11:00-11:45 Performing Arts: Year 10:	11:00-11:45 Applied Art and Design:	11:00-11:45 Applied Art and Design:	11:00-11:45 Performing Arts: Year 10:	11:00-11:45 Portuguese: Year 10:	
12:00	12:00-12:30	12:00-12:30	12:00-12:30	12:00-12:30	12:00-12:30	
13:00	13:00-13:10 13:15-14:00 English: Year 10: Y10Set2	13:00-13:10 13:15-14:00 Portuguese: Year 10:	13:00-13:10 13:15-14:00 Physical Education /	13:00-13:10 13:15-14:00 Science: Year 10:	13:00-13:10 13:15-14:00 Japanese: Year 10:	
14:00	14:15-15:00 Design and Technology -	14:15-15:00 Citizenship: Year 10:	14:15-15:00 Design and Technology -	14:15-15:00 Japanese: Year 10:	14:15-15:00 Science: Year 10:	
15:00						

Day 5 days Month

Attendance > Summary – Statistics and recent attendance for the academic year as shown.

Recent Attendance for Megan Hill

Statistics for Academic Year 2018/2019	
Possible sessions	404
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Late	0 sessions (0.00%)
Authorised absent	0 sessions (0.00%)
Unauthorised absent	0 sessions (0.00%)

Attendance By Date – This is a breakdown of the student’s attendance, day by day with the mark.

Attendance for Year 2018/2019 ▼

Statutory Attendance By Week

View All Sections ▼

16 Jun 2019 - 22 Jun 2019	
19 Jun 2019 AM	Present AM
19 Jun 2019 PM	No Mark
18 Jun 2019 AM	Present AM
18 Jun 2019 PM	Present PM
17 Jun 2019 AM	Present AM
17 Jun 2019 PM	Present PM

09 Jun 2019 - 15 Jun 2019	
14 Jun 2019 AM	Present AM
14 Jun 2019 PM	Present PM
13 Jun 2019 AM	Present AM
13 Jun 2019 PM	Present PM
12 Jun 2019 AM	Present AM
12 Jun 2019 PM	Present PM
11 Jun 2019 AM	Present AM

Behaviour – In this section you can view the positive and negative behaviour points given as well as any comments that may have been written about the instances.


Chloe Adams ♀

Form	9GU	Year	Year 8
House	Colville	Tutor	Keith Lewis

Behaviour for: **2018/2019** ▼

Behaviour Points	
Total Points	
Lifetime	3 points
2018/2019	3 points
Spring Term	0 points
Points Breakdown	
11 Dec 2018, 00:00	Points: +5 Category: Showing kindness Awarded by: Abbie Patel Comment: Lovely kindness sharing scissors with partner in art
06 Dec 2018, 16:29	Points: -2 Category: Not showing self-control Awarded by: Arbor Admin

Examinations – In this section, you can view and download the student's Exams timetable for the current year.


Exam Timetable

Academic year **2018/2019** ▼

 [Download Exam Timetable](#)

Megan Hill, Exam Timetable	
English Language Paper 1 (8700/1)	Date: Mon, 05 Nov 2018 Location: 704 Duration: 02:31
English Language Paper 2 (8700/2)	Date: Wed, 07 Nov 2018 Location: 104 Duration: 01:45
English Language Spoken Language (8700/C)	Date: Mon, 05 Nov 2018 Location: Hall Duration: 01:00
English Language Paper 1 (8700/1)	Date: Tue, 04 Jun 2019 Location: Hall Duration: 01:45

Report Cards – All the report cards that your school has published for your child will be available here.


Sonia Adams ♀


Form	6GT	Year
House	Westbourne	Tutor

2018/2019

13 Mar 2019
11 Mar 2019 Magic Report

« Back

Student Report Card


Sonia Adams ♀

Form	6GT
Year	Year 6
House	Westbourne
Tutor	Isla Collins

Report card	Casting Spells Progress
Date	13 Mar 2019

 **Download**